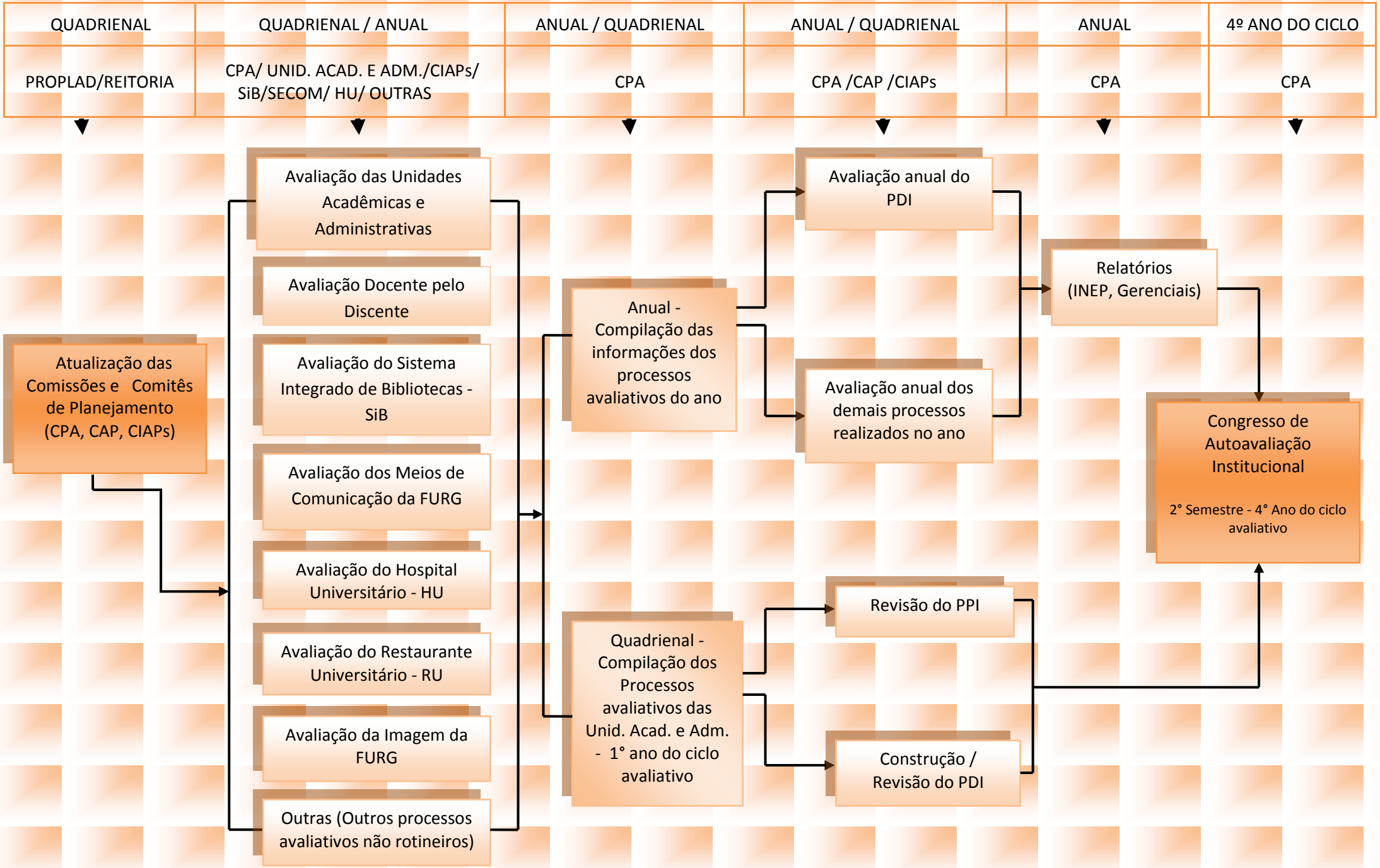PROGRAMA DE AUTOAVALIAÇÃO INSTITUCIONAL FURG - CICLO AVALIATIVO